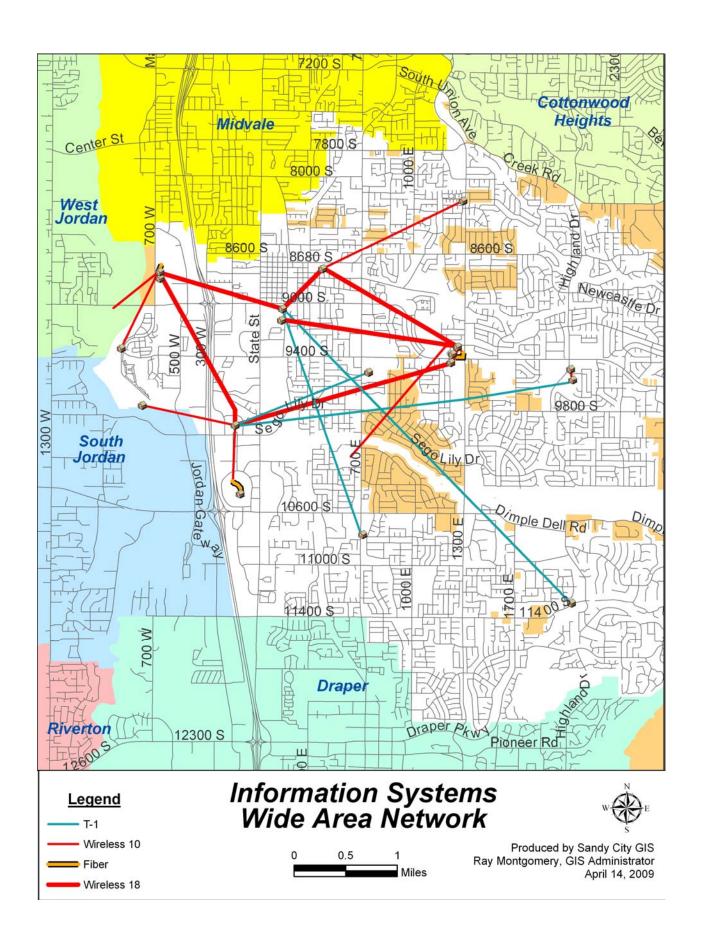


Department Description

The Finance & Information Services department has the responsibility of acting as the gatekeeper for the city. The department provides budget, purchasing, accounting, utility billing, and funding direction for the city.

Department Mission

The mission of the Finance & Information Services department is to provide information and support services for city administration, operating departments, and citizens in accordance with applicable requirements and regulations.



Policies & Objectives

- Maintain AA+ bond rating.
- Maintain adequate fund balance / working capital reserves for each fund.
- Maintain a high debt payoff ratio (65% or more of principal in 10 years).

Five-year Accomplishments

- Maintained AA+ bond rating.
- Increased general fund balance reserve from 8.4% of estimated revenues to 11.5% of estimated revenues.

Significant Budget Issues

1 Accounting Clerk - This position was previously budgeted in Fire but has been moved to Finance.

Department 170	2006	2007	2008		2009		2010
Department 170	Actual	Actual	Actual	E	stimated	A	pproved
Financing Sources:							
General Taxes & Revenue	\$ 217,469	\$ 210,690	\$ 193,407	\$	167,653	\$	217,019
Administrative Charges							
31415 Information Services	30,672	78,835	79,080		95,711		100,352
Total Financing Sources	\$ 248,141	\$ 289,525	\$ 272,487	\$	263,364	\$	317,371
Financing Uses:							
411111 Regular Pay	\$ 169,590	\$ 178,505	\$ 181,100	\$	188,408	\$	209,302
411113 Vacation Accrual	510	640	-		-		-
411121 Seasonal Pay	2,888	2,805	-		-		-
411131 Overtime/Gap	-	-	-		250		-
411211 Variable Benefits	34,401	36,191	36,341		37,698		42,308
411213 Fixed Benefits	10,336	11,296	11,444		11,984		23,215
411214 Retiree Health Benefit	4,803	5,078	5,335		1,543		2,967
41132 Mileage Reimbursement	171	22	-		200		200
41135 Phone Allowance	-	-	354		-		-
4121 Books, Sub. & Memberships	1,574	1,594	1,249		1,500		1,500
41231 Travel	785	2,198	-		2,500		2,500
41232 Meetings	1,125	715	611		500		500
41234 Education	1,500	1,500	1,500		2,000		2,500
41235 Training	-	588	-		250		500
412400 Office Supplies	1,620	2,927	3,833		3,600		3,600
412440 Computer Supplies	-	-	-		285		285
412490 Miscellaneous Supplies	233	38	124		300		300
412511 Equipment O & M	689	238	648		300		300
412611 Telephone	850	916	956		1,153		1,269
41379 Professional Services	60	20,239	-		-		-
414111 IS Charges	16,287	23,723	28,992		6,993		20,355
4174 Equipment	719	312	-		3,900		5,770
Total Financing Uses	\$ 248,141	\$ 289,525	\$ 272,487	\$	263,364	\$	317,371

Staffing Information	Bi-week	ly Salary	Full-time Equivalent					
Starring information	Minimum	Maximum	FY 2008	FY 2009	FY 2010			
Appointed - Category 1:								
Director	\$ 3,092.00	\$ 4,869.90	1.00	1.00	1.00			
Regular:								
Executive Secretary	\$ 1,168.80	\$ 1,840.90	1.00	1.00	1.00			
Accounting Clerk	\$ 944.00	\$ 1,486.80	0.00	0.00	1.00			
		Total FTEs	2.00	2.00	3.00			

ACCOUNTING

- Ensure compliance with the State Fiscal Procedures Act in order to receive an unqualified opinion from independent auditors.
- Earn the Government Finance Officers Association (GFOA) Excellence in Financial Reporting Award.
- Prepare and distribute a monthly budget report on or before the tenth day of each month.

ACCOUNTS PAYABLE

- Ensure all payments comply with current city policy.
- Train departments on accounts payable, purchasing, travel, and city credit card policy.
- Pay 95% of all invoices on time.

PAYROLL

- Process payroll and associated payroll liabilities in an accurate and timely manner.
- Submit accurate quarterly and annual payroll returns by state and federal due dates.

RECEPTION & PBX

- Answer main city lines within three rings.
- Greet public providing directions and information in a knowledgeable and courteous manner.

TREASURY

- Train departments on proper cash procedures.
- Ensure compliance with the State Money Management Act.
- Implement Automated Clearing House (ACH) payments for utility customers.

UTILITY BILLING

- Process all utility bills within three days after the meter read date.
- Collect 99.95% of the amount billed (less than 0.05% write-off rate).

Five-year Accomplishments

- Received 21 consecutive Excellence in Financial Reporting Awards from the GFOA.
- Implemented new utility billing software to enhance customer service, improve billing efficiencies, and meet reporting requirements.
- Implemented eCARe, which allows customers to make online payments and retrieve account information.
- Integrated the accounting for the Sandy Arts Guild into the city's financial system without additional accounts payable, cashiering, or payroll personnel.
- Implemented Government Accounting Standards Board (GASB) Statement 44 which increased the requirements for the Comprehensive Annual Financial Report's (CAFR) statistical section.
- Improved cashiering processes with the adoption of a new cashier policy which focuses on accountability and internal controls. Business license and ambulance payments are now processed in central cashiering, and new cash handling procedures have been implemented at River Oaks Golf Course.
- Enabled electronic vendor payments for payroll liabilities and other items.
- Implemented the "budget billing" alternative for customers.
- Implemented paperless utility billing, electronic check payments, and autodraft services.

Governmental accounting continues to increase in complexity as the public requires more accountability of the use of public funds. Recently, the GASB issued Statement 44 which substantially increased the requirements for the statistical section of the CAFR. We anticipate ongoing training and changes to our current accounting processes in order to continue to comply with the intent of this and other reporting requirements.

The city has been fortunate to obtain money for completion of capital projects to provide services to our citizens through federal grants and low-interest bonding. The use of federal grants and creative financing tools like special improvement districts and sales tax and revenue bonds also requires additional accounting and compliance with federal and state laws.

An increasing percentage of our citizenry is sophisticated in the use of technology. We have many requests to provide more of our services in an electronic environment. We continue to dedicate time and resources to meet these requests where possible.

The measures that follow allow us to monitor our performance on the policies and objectives stated above and on our use of funds allocated to the Financial Services division.

Measure (Fiscal Year)	2006	2007	2008	2009*	2010**
ACCOUNTING					
Monthly Budget Reports prepared:					
on time	10	11	11	12	12
1-3 days late	2	1	1	-	-
more than 3 days	-	-	-	-	-
ACCOUNTS PAYABLE					
Invoices processed annually	25,634	25,975	25,858	24,000	24,000
% of invoices paid late	3.32%	3.28%	3.28%	3.60%	3.60%
PAYROLL					
Payroll checks processed annually	18,472	19,197	19,965	20,000	20,000
W-2's issued	985	1,004	1,100	1,150	1,150
TREASURY					
Cash receipts processed annually	343,113	349,439	357,826	366,000	345,000
UTILITY BILLING					
Number of Accounts by Utility:					
Water	27,196	27,489	27,763	25,015	25,200
Waste Collection	23,274	23,399	23,464	23,530	23,600
Storm Water	24,627	24,806	24,987	25,030	26,000
Street Lighting	633	527	140	60	15
Utility Billing Write-offs:					
Dollar Amount	\$13,268	\$19,995	\$12,725	\$13,605	\$13,605
% of Sales	0.056%	0.079%	0.049%	0.050%	0.050%
Number of Accounts	182	261	159	175	175

^{*} Estimated based on actual data through April 15, 2009.

^{**} Targets for performance indicators and projections for workload indicators.

1 Seasonal FTE's - Due to budget cuts, seasonal FTE's have been eliminated for FY 2010.

Department 1720		2006	2007	2008		2009		2010
		Actual	Actual	Actual	E	stimated	A	pproved
Financing Sources:								
General Taxes & Revenue	\$	297,412	\$ 320,164	\$ 335,283	\$	300,242	\$	218,926
Administrative Charges								
31411 Redevelopment Agency		5,883	8,136	6,969		7,488		8,664
31412 Water		434,820	451,770	457,335		504,182		536,114
31413 Waste Collection		140,615	126,931	124,566		133,474		146,789
31414 Fleet Operations		58,922	37,474	40,137		44,945		51,268
31415 Information Services		23,098	40,906	60,948		54,748		55,849
31416 Storm Water		60,388	64,909	57,286		56,904		64,238
31417 Alta Canyon Sports Center		9,100	11,438	8,528		10,595		10,126
31418 Golf		4,430	4,498	4,198		4,508		5,354
31419 Sandy Arts Guild		-	244	595		573		508
314110 Recreation		-	1,692	1,913		2,079		2,168
314111 Risk Management		-	5,258	6,732		6,950		7,580
Total Financing Sources	\$ 1	1,034,668	\$ 1,073,420	\$ 1,104,490	\$:	1,126,688	\$ 1	1,107,584
Financing Uses:								
411111 Regular Pay	\$	597,552	\$ 624,176	\$ 657,697	\$	689,101	\$	676,587
411113 Vacation Accrual		17,458	2,389	-		-		-
411121 Seasonal Pay		11,518	9,728	6,861		10,449		-
411131 Overtime/Gap		18	5	-		1,250		-
411211 Variable Benefits		128,315	133,392	141,072		147,584		143,683
411213 Fixed Benefits		100,621	98,265	86,588		104,234		118,251
411214 Retiree Health Benefit		3,785	4,678	3,502		3,056		3,922
41132 Mileage Reimbursement		854	1,286	1,098		1,500		1,500
4121 Books, Sub. & Memberships		2,202	2,402	2,292		2,000		2,000
41231 Travel		3,129	4,065	6,914		1,450		1,450
41232 Meetings		896	378	309		500		500
41235 Training		1,641	2,753	617		6,000		6,000
412400 Office Supplies		8,843	9,052	11,033		13,000		13,000
412440 Computer Supplies		3,119	3,909	6,268		1,244		1,244
412445 Billing Supplies		13,561	15,843	21,166		15,000		15,000
412490 Miscellaneous Supplies		_	_	787		-		-
412511 Equipment O & M		1,382	1,409	1,676		3,000		3,000
412611 Telephone		6,798	7,149	6,695		9,489		10,261
41379 Professional Services		-,	65	4,045		4,000		4,000
414111 IS Charges		103,516	111,177	106,765		109,831		106,888
4173 Building Improvements		,	1,224	6,506		,		-
4174 Equipment		29,460	40,075	32,599		4,000		298
Total Financing Uses	\$ 1	1,034,668	\$ 1,073,420	\$ 1,104,490	\$	1,126,688	\$ 1	1,107,584

Stoffing Information		Bi-week	ly S	alary	Ful	Full-time Equivalent					
Staffing Information	N	Ainimum	N	Iaximum	FY 2008	FY 2009	FY 2010				
Appointed - Category 1:											
City Treasurer	\$	2,240.00	\$	3,528.00	1.00	1.00	1.00				
Regular:											
Controller	\$	2,086.40	\$	3,286.10	1.00	1.00	1.00				
Assistant Controller	\$	1,943.20	\$	3,060.50	1.00	1.00	1.00				
Accountant	\$	1,418.40	\$	2,234.00	2.00	2.00	2.00				
Accounting Technician	\$	1,345.60	\$	2,119.30	1.00	1.00	1.00				
Accounts Payable Specialist	\$	1,089.60	\$	1,716.10	2.00	2.00	2.00				
Utility Billing Account Supervisor	\$	944.00	\$	1,486.80	4.00	4.00	4.00				
Accounting Clerk	\$	944.00	\$	1,486.80	1.00	1.00	1.00				
Cashier	\$	944.00	\$	1,486.80	1.00	1.00	1.00				
Part-time:											
Cashier	\$	11.80	\$	18.59	2.25	2.25	2.25				
Seasonal:					1.00	1.00	0.00				
Intern	\$	9.43	\$	15.08							
			To	otal FTEs	17.25	17.25	16.25				

Fee Information	2006	2007	2008	2009	2010
ree information	Approved	Approved	Approved	Approved	Approved
3116 Innkeeper Fee - per Ordinance	1.5%	1.5%	1.5%	1.5%	1.5%
31491 Sale of Maps, Copies & Informat	ion				
Audit	\$25	\$25	\$25	\$25	\$25
Budget Book	\$25	\$25	\$25	\$25	\$25
31496 IRB Review Fee	\$2,825	\$2,825	\$2,825	\$2,825	Discontinued
31497 Franchise Application Fee	\$550	\$550	\$550	\$550	\$550
31699 Phone Payment Convenience Fee	N/A	N/A	N/A	N/A	\$3
3184 Collection Fees					
Non-Metered Accounts	Constable Fees				
Returned ACH (Direct Debit)	N/A	N/A	N/A	N/A	\$20
Returned Checks					
Returned from Bank	\$25	\$25	\$25	\$25	\$25
To Legal Department for Collection	\$40	\$40	\$40	\$40	\$40
Sundry Billings					
To Legal Department for Collection	\$175	\$175	\$175	\$175	\$175

BUDGET

Provide timely, relevant financial information to facilitate the City Administration and Council in making planning and policy decisions.

- Estimate revenues conservatively. Actual general fund revenue should exceed the budget by 1 to 3 percent.
- Provide needed information and advice during the budget process.
- Be fair when considering budget requests given city resources and priorities.

Communicate the final budget effectively to the public, media, city employees, auditors, bonding agencies, and other interested parties.

- Prepare a budget document that meets the criteria for the GFOA's Distinguished Budget Presentation Award.
- Make the final budget available within 15 working days after the start of the fiscal year in book form, on the city network, and on the internet.

Serve as a valuable resource to city departments by providing the financial information and feedback necessary for the lawful and efficient operation of city government.

- Publish budget documents and reports that are accurate.
- Review monthly budget reports showing amendments and comparisons of year-to-date budget vs. actual figures.

PURCHASING

Procure high-quality services and supplies in a timely manner at a competitive price.

- Process requisitions daily.
- Process purchase orders daily.
- Support departments by answering questions and providing training.
- Bring departments on line with the State Purchasing Card (VISA) System.

Promote an ethical environment in which vendors can fairly compete for city business.

- Monitor purchases for compliance with city ordinances and policies.
- Notify, when practical, all interested vendors of opportunities to bid.
 - o Maintain the database of interested vendors and the commodities or services that they provide.

Five-year Accomplishments

BUDGET

- Implemented a new budget book format intended to enhance accountability and the review process.
- Received four consecutive Distinguished Budget Presentation Awards from the Government Finance Officers Association (GFOA).
- Developed a comprehensive summary budget that serves as a "liftable budget" for interested parties.

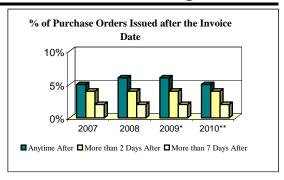
PURCHASING

- Added processes to the financial system for check requests, travel, and credit cards that work similar to the purchase order process and trained department buyers.
- Implemented purchasing card program.
- Implemented online access to Invitations for Bid (IFB) and Requests for Proposal (RFP).

Performance Measures & Analysis

The past five budget documents have received the Distinguished Budget Presentation Award from the GFOA. In relation to revenue forecasts, the economic downturn began in April 2009. Thus, general fund revenues are lower than expected in FY 2008 and much lower than expected in FY 2009. To compensate for the reduced revenues, the City Council did a mid-year budget reduction by cutting operating and capital budgets. The economic downturn affected both sales tax and construction-related revenues. This mainly affected the General, Recreation, Storm Water, and Water funds.

Purchasing compliance continues to maintain as illustrated in the chart to the right. Department buyers have responded positively to maintaining issuing purchase orders according to policy. However, we need to work towards continuous improvement to meet the FY 2010 goal shown below.



Measure (Fiscal Year)	2006	2007	2008	2009*	2010**
BUDGET					
Accuracy Rate in Forecasting Revenue (ac	ctuals as + or - pe	ercent of foreca	st)		
General Fund	10.3%	10.3%	1.0%	-6.7%	2.0%
Recreation Fund	1.3%	-4.3%	-4.4%	-0.8%	1.0%
Storm Water Fund	4.2%	5.5%	-2.0%	-4.8%	1.0%
Water Fund	8.6%	10.9%	10.4%	5.1%	1.0%
Weekly Waste Collection Fund	1.4%	2.4%	2.7%	0.3%	1.0%
Golf Fund	1.6%	3.1%	2.7%	0.7%	1.0%
GFOA Distinguished Budget Presentation					
Award	Yes	Yes	Yes	Yes	Yes
PURCHASING					
Number of Purchase Orders Issued after th	ne Invoice Date				
Anytime After	6%	5%	6%	6%	5%
More than 2 Days After	4%	4%	4%	4%	4%
More than 7 Days After	2%	2%	2%	2%	2%
Number of Purchase Orders Issued					
Under \$1,000 - issued by the dept.	4,800	4,817	4,945	4,197	4,200
Under \$1,000 - issued by purchasing	730	515	632	955	1,000
Between \$1,000 and \$2,500	741	789	865	891	900
Over \$2,500	652	701	748	744	750
Number of Change Orders Processed	525	419	527	533	550

^{*} Estimated based on actual data through April 2009.

^{**} Targets for performance indicators and projections for workload indicators.

No significant budget issues.

D 1720	2006	2007	2008		2009		2010
Department 1730	Actual	Actual	Actual	E	stimated	A	pproved
Financing Sources:							
General Taxes & Revenue	\$ 229,451	\$ 111,016	\$ 128,081	\$	134,119	\$	119,416
Administrative Charges							
31411 Redevelopment Agency	6,238	10,222	8,828		7,923		9,060
31412 Water	45,327	56,984	57,693		50,800		54,051
31413 Waste Collection	9,813	13,888	13,511		14,014		14,029
31414 Fleet Operations	21,941	15,529	19,643		21,571		22,827
31415 Information Services	3,594	9,595	9,868		10,344		10,106
31416 Storm Water	9,619	13,802	13,306		11,801		13,214
31417 Alta Canyon Sports Center	6,149	9,329	6,512		6,580		6,554
31418 Golf	4,275	5,039	5,328		3,987		5,174
31419 Sandy Arts Guild	-	355	680		491		484
314110 Recreation	-	1,662	1,777		1,834		2,129
314111 Risk Management	3,594	7,013	6,582		4,834		6,340
Total Financing Sources	\$ 340,001	\$ 254,434	\$ 271,809	\$	268,298	\$	263,384
Financing Uses:							
411111 Regular Pay	\$ 182,385	\$ 174,213	\$ 184,636	\$	175,841	\$	171,850
411113 Vacation Accrual	946	731	-		-		-
411131 Overtime/Gap	76	25	-		-		-
411211 Variable Benefits	39,458	37,558	39,742		37,644		36,793
411213 Fixed Benefits	22,389	24,823	30,504		31,011		30,195
411214 Retiree Health Benefit	2,125	-	-		-		-
41131 Vehicle Allowance	3,156	2,047	-		-		-
41132 Mileage Reimbursement	-	86	42		50		50
41135 Phone Allowance	-	134	-		-		-
4121 Books, Sub. & Memberships	520	365	765		350		350
41231 Travel	949	1,536	2,056		2,750		2,750
41232 Meetings	569	839	740		-		-
41235 Training	-	421	122		725		1,450
412400 Office Supplies	770	403	819		800		800
412490 Miscellaneous Supplies	-	-	181		-		-
412611 Telephone	893	920	1,009		1,558		1,715
414111 IS Charges	78,723	10,333	11,193		17,069		16,431
4174 Equipment	7,042	-	-		500		1,000
Total Financing Uses	\$ 340,001	\$ 254,434	\$ 271,809	\$	268,298	\$	263,384

Staffing Information	Bi-week	ly Salary	Full-time Equivalent				
Starring filler mation	Minimum	Maximum	FY 2008	FY 2009	FY 2010		
Regular:							
Purchasing Agent	\$ 1,704.00	\$ 2,683.80	1.00	1.00	1.00		
Budget Coordinator	\$ 1,704.00	\$ 2,683.80	1.00	1.00	1.00		
Management Analyst	\$ 1,588.00	\$ 2,501.10	1.00	1.00	1.00		
Part-time:							
Purchasing Assistant/Accounting Clerk	\$ 11.80	\$ 18.59	0.50	0.50	0.50		
		Total FTEs	3.50	3.50	3.50		

Policies & Objectives

- The Information Services (IS) Division is an internal service fund and as such charges fees for each computer, telephone, or connection to the various data systems. The revenue collected from these fees is intended to cover both the full operating and long-term capital costs of the services provided. The objective is to meet the service needs of the city departments at the lowest possible fee.
- The services and equipment covered by the IS and telephone fees are detailed in a statement of service levels that are reviewed annually with the IS Steering Team which is made up of department representatives.
- The IS and telephone charges include a capital component that funds a capital plan based on the replacement values and useful lives of all capital equipment within the fund. The fee is adequate to replace all equipment at the assumed useful life while maintaining a positive fund balance through a ten-year period which is also the longest useful life of any piece of equipment. The IS fund balance fluctuates based on the timing of capital purchases. The assumptions used in the capital plan are adjusted annually and reviewed by the IS Steering Team.

Five-year Accomplishments

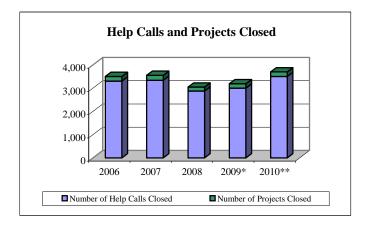
- Installed a Storage Area Network (SAN) to add scalability, maximize disk drive storage, and minimize data loss.
- Installed VMWare (Virtual Machine) to run on three servers reducing the number of physical servers by seven and allowing an increase in the number of servers without increasing hardware.
- Installed a (virtual) Terminal Server that allows the IS staff and authorized users to remotely access the network.
- Upgraded the utility billing software to the Harris "NorthStar" product running on a Windows server using an SQL database enabling online bill pay.
- Brought the web server and services in house.
- Changed the city's internet service provider to Comcast, reducing our monthly cost for internet service while increasing our bandwidth from a 1.4MB T-1 line to 8MB cable.
- Installed a wide area link to the public utilities operations building (150 East).
- Contracted for development tracking software.

Performance Measures & Analysis

Measure (Fiscal Year)	2006	2007	2008	2009*	2010**
Workload Indicators					
Supported PC's and Printers	373	331	337	350	360
Number of Telephones	477	516	508	497	500
Number of Financial System Connections	684	746	686	674	680
Number of GroupWise Connections	481	484	493	509	510
Number of Court System Connections	25	26	26	26	26
Number of GIS System Connections	83	86	95	94	90
No. of Document Imaging Connections	112	114	110	170	180
Number of Help Calls Closed	3,304	3,339	2,880	3,000	3,500
Number of Projects Closed	200	214	166	190	200

^{*} Estimated based on actual data through April 17, 2009.

^{**} Targets for performance indicators and projections for workload indicators.



Performance Measures & Analysis (cont.) Fund 64 - Information Services

Measure (Fiscal Year)	2006	2007	2008	2009*	2010**
Efficiency Indicators					
% of Help Calls Closed the Same Day	81.02%	83.59%	85.80%	88.90%	89.00%
% of Help Calls Open More than 1 Week	4.27%	2.88%	1.90%	1.61%	2.00%

^{*} Estimated based on actual data through April 4, 2009.

Significant Budget Issues

- 1 Fee Changes Fees have increased based on rising supply costs.
- **2 Software Maintenance -** The majority of this increase is associated with the new development tracking software.

D	2006		2007	2008		2009		2010
Department 1724		Actual	Actual	Actual	Es	stimated	A	pproved
Financing Sources:								
31491 Sale of Maps & Copies	\$	1,214	\$ 709	\$ 181	\$	-	\$	-
3169 Sundry Revenue		80,435	94,528	69,364		-		-
318261 IS Charges		1,008,289	1,137,910	1,109,431	1	1,042,704		1,193,501
318262 Telephone Charges		133,347	146,456	156,110		162,443		178,133
3361 Interest Income		39,763	66,805	60,341		36,340		19,500
3392 Sale of Fixed Assets		4,482	3,616	7,284		-		-
Total Financing Sources	\$:	1,267,530	\$ 1,450,024	\$ 1,402,711	\$ 1	1,241,487	\$	1,391,134
Financing Uses:								
411111 Regular Pay	\$	393,096	\$ 428,868	\$ 467,746	\$	487,789	\$	479,390
411135 On Call Pay		3,793	4,922	5,442		5,475		5,475
411131 Overtime/Gap		-	-	459		-		-
411211 Variable Benefits		84,573	93,216	100,918		106,225		103,809
411213 Fixed Benefits		62,598	68,958	70,247		73,640		78,553
411214 Retiree Health Benefit		-	4,768	5,094		3,360		4,752
41132 Mileage Reimbursement		1,206	1,015	592		1,400		1,400
4121 Books, Sub. & Memberships		185	490	420		650		650
41231 Travel		6,572	3,921	8,681		2,560		1,760
41232 Meetings		-	200	50		-		-
41235 Training		613	5,100	801		5,659		3,319
412400 Office Supplies		584	320	683		1,000		1,000
412420 Postage		158	266	64		100		100
412440 Computer Supplies		6,186	5,523	4,494		6,894		6,894
412490 Miscellaneous Supplies		-	-	417		-		-
412511 Equipment O & M		5,467	9,950	12,847		22,272		20,272
412611 Telephone		1,319	1,929	2,083		1,400		1,400
41312 Data Communications		15,324	16,820	16,148		21,792		23,292
413130 Software Maintenance		126,301	126,093	153,692		154,612		210,447 2
41315 Voice Communications		28,425	27,065	28,763		29,325		24,912
41379 Professional Services		2,020	1,233	3,786		6,657		2,729
41401 Administrative Charges		68,424	153,526	179,277		202,664		218,975
4175 Software Licenses		23,800	27,277	5,194		-		-
4374 Capital Equipment		74,850	157,052	385,865		815,354		79,200
4375 Software Purchases		-	2,936	-		-		
Total Financing Uses		905,494	1,141,448	1,453,763	1	1,948,828		1,268,329
Excess (Deficiency) of Financing								
Sources over Financing Uses		362,036	308,576	(51,052)		(707,341)		122,805
Accrual Adjustment		(1,372)	34,251	(3,493)		-		-
Balance - Beginning		795,061	1,155,725	1,498,552	1	1,444,007		736,666
Balance - Ending	\$	1,155,725	\$ 1,498,552	\$ 1,444,007	\$	736,666	\$	859,471

^{**} Targets for performance indicators and projections for workload indicators.

Staffing Information	Bi-week	ly Salary	Full-time Equivalent					
	Minimum	Maximum	FY 2008	FY 2009	FY 2010			
Appointed - Category 2:								
Information Services Director	\$ 2,582.40	\$ 4,067.30	1.00	1.00	1.00			
Regular:								
Programmer / Analyst	\$ 1,943.20	\$ 3,060.50	1.00	1.00	1.00			
GIS Administrator	\$ 1,704.00	\$ 2,683.80	1.00	1.00	1.00			
Network Administrator	\$ 1,704.00	\$ 2,683.80	1.00	1.00	1.00			
IS Technician III	\$ 1,418.40	\$ 2,234.00	1.00	1.00	1.00			
IS Technician II	\$ 1,345.60	\$ 2,119.30	1.00	1.00	1.00			
GIS Technician II	\$ 1,345.60	\$ 2,119.30	0.00	1.00	1.00			
GIS Technician I	\$ 1,168.80	\$ 1,840.90	1.00	0.00	0.00			
IS Technician I	\$ 1,168.80	\$ 1,840.90	1.00	1.00	1.00			
		Total FTEs	8.00	8.00	8.00			

	2006	2007	2008	2009	2010		
Fee Information	Approved	Approved	Approved	Approved	Approved		
31491 Sale of Maps, Copies & Informat		11	11	**	1		
Custom Staff Work (including					_		
information requests,							
programming, maps, and database	\$90	₽0 <i>E</i>	600	\$00	¢05		
searches - charged per hr with a	\$80	\$85	\$88	\$90	\$95		
1 hr minimum - printing or							
copying is charged separately)							
Black and White Copies							
(per page + postage)							
8 1/2 x 11	\$0.14	\$0.15	\$0.16	\$0.17	\$0.18		
8 1/2 x 14	\$0.20	\$0.21	\$0.16	\$0.17	\$0.18		
11 x 17	\$0.32	\$0.33	\$0.33	\$0.35	\$0.37		
Larger Sizes (per sq. ft.)	N/A	N/A	\$0.80	\$0.84	\$0.95		
24 x 36	\$5.40	\$5.65	Discontinued	Discontinued	Discontinued		
36 x 48	\$8.60	\$9.00	Discontinued	Discontinued	Discontinued		
Color Copies and Printing							
(per page + postage)							
8 1/2 x 11	\$1.66	\$1.66	\$1.66	\$1.70	\$1.80		
11 x 17	\$2.18	\$2.18	\$2.65	\$2.75	\$2.80		
Larger Sizes (per sq. ft.)	N/A	N/A	\$3.50	\$3.70	\$3.90		
24 x 36	\$18	\$18	Discontinued	Discontinued	Discontinued		
36 x 48	\$23	\$23	Discontinued	Discontinued	Discontinued		
Aerial Photography as TIF File	\$100	\$100	\$100	\$105	\$108		
(per quarter section + postage)	\$100	\$100	\$100	\$103	\$106		
Contours & Elevations as DWG File	Φ70	Φ7.0	75 1	5	B		
(per quarter section + postage)	\$70	\$70	Discontinued	Discontinued	Discontinued		
GIS Layers in Elect. Format / Layer	N/A	N/A	\$12	\$13	\$15		
318261 IS Charges			·		, -		
Cost per Harris Module Connection per	Yr						
Operating	\$206.77	\$237.19	\$260.97	\$300.86	\$292.10		
Capital	\$61.40	\$51.65	\$51.63	\$54.18	\$50.04		
Cost per Court System Connection per Y							
Operating	\$353.69	\$362.66	\$652.85	\$557.00	\$661.62		
Capital	\$219.23	\$176.73	\$171.10	\$186.51	\$207.02		

State							
Cost per GIS System Connection per Yr	Fee Information					2010 Approved	
Operating			Approved	Approved	Approved		
Sample S	· · · · · · · · · · · · · · · · · · ·		Фодо 12	#1 000 13	#1.200.2 5	ф1 400 25	
Section Sect		· ·		·			
S24.63 S23.57 S22.47 S20.11 S25.57	•		\$126.73	\$127.41	\$118.52	\$132.66	
Cost per Document Imaging Connection per Yr Operating \$188.57 \$214.36 \$226.21 \$238.48 \$155.56 Capital \$125.25 \$106.92 \$109.48 \$112.84 \$81.04 Cost per Network Connection per Yr Operating \$1,545.34 \$1,728.80 \$1,715.52 \$1,806.87 \$1,671.0 Capital \$171.15 \$152.63 \$163.14 \$175.81 \$175.81 18262 Telephone Charges Cost per Telephone per Yr Operating \$212.53 \$239.30 \$257.81 \$264.17 \$295.24 Capital Budget - Fund 641 \$209 \$2010 \$2011 \$2012 \$2013 \$2014 \$144.309 \$37,500 \$52.200 \$60,700 \$60,70 \$60.70			Ф22.55	ф 22.4 д	Φ20.11	\$25.55	
Operating Capital \$188.57 \$214.36 \$226.21 \$238.48 \$155.56 Capital \$125.25 \$106.92 \$109.48 \$112.84 \$81.04 Cost per Network Connection per Yr Operating \$1,545.34 \$1,728.80 \$1,715.52 \$1,806.87 \$1,671.0 \$152.63 \$163.14 \$175.81			\$23.57	\$22.47	\$20.11	\$25.57	
Capital Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009. Sample		_	#2142 6	ф22 c 21	ф 22 0.40	41777	
Cost per Network Connection per Yr Operating Capital \$17.1.5 \$1.54.5.4 \$1.728.80 \$1.715.52 \$1.806.87 \$1.671.0 Capital \$171.1.5 \$152.63 \$163.14 \$175.81 \$175.81 18262 Telephone Charges Cost per Telephone per Yr Operating \$212.53 \$239.30 \$257.81 \$264.17 \$295.24 Capital Budget - Fund 641 \$2009 \$2010 \$Planned Planned Planned Capital Budget - Fund 641 \$2009 \$2010 \$Planned Planned Planned Planned Subject Planned Subject Planned \$1.44.309 \$175.00 \$1.852.00 \$60.700 \$60.70 General Equipment - The FY 2010 request includes scheduled replacement of one PC for the Informative Planned Subject Pl		· ·		· · · · · · · · · · · · · · · · · · ·	· ·		
Operating Capital \$1,545.34 \$1,728.80 \$1,715.52 \$1,806.87 \$175.81 \$175		\$125.25	\$106.92	\$109.48	\$112.84	\$81.04	
Signate Sign		01.515.01	#1 73 0 00	01.717.70	#1.00<.0 5	ф1 с 71 01	
Section Sect	•	· ·					
Cost per Telephone per Yr Operating S212.53 S67.03 S53.61 S239.30 S257.81 S264.17 S295.24 S63.18 Capital Budget - Fund 641 2009 Budgeted Tentative Planned Planned Planned 4001 - General Equipment - The FY 2010 request includes scheduled replacement of one PC for the Informative revices staff. It also includes \$35,000 in equipment contingency for unscheduled adjustments to the capital plan s 144,309 S37,500 S52,200 S60,700 S6		\$171.15	\$152.63	\$163.14	\$175.81	\$175.81	
Second	-						
Capital Budget - Fund 641 2009					**		
Capital Budget - Fund 641 2009	•					· ·	
Capital Budget - Fund 641 Budgeted Tentative Planned On PC for the Informative replacement of one PC for the Informative replacement to the capital plane scheduled for replacement in FY 2013. Plantal	Capital	\$67.03	\$53.61	\$53.79	\$55.70	\$63.18	
Capital Budget - Fund 641 Budgeted Tentative Planned On PC for the Informative replacement of one PC for the Informative replacement to the capital plane scheduled for replacement in FY 2013. Plantal		2009	2010	2011	2012	2013	
4001 - General Equipment - The FY 2010 request includes scheduled replacement of one PC for the Informatic ervices staff. It also includes \$35,000 in equipment contingency for unscheduled adjustments to the capital plan \$144,309 \$37,500 \$52,200 \$60,700 \$	Capital Budget - Fund 641						
4002 - Financial Software - The city's financial software is scheduled to be replaced in FY 2013. All options rill be thoroughly explored before the scheduled replacement date. \$ - \$ - \$ - \$ - \$ 400,000 and 4003 - Citywide GIS - The GIS main plotter and aerial photo updates are scheduled for replacement in FY 2012. \$ 17,450 \$ - \$ - \$ 32,000 \$ 4004 - Document Imaging - The city's document imaging system is scheduled for replacement in FY 2011. \$ - \$ - \$ 107,500 \$ \$ 4005 - IT Projects - Police - This money was set aside by the police department through equipment management in FY 2012 - \$ 107,500 \$ \$ - \$ - \$ \$ 300,00 \$ \$ 4012 - Telephone Switch - The telephone switch is scheduled for renewal in FY 2013. \$ - \$ - \$ - \$ - \$ 300,00 \$ 4013 - Development Tracking Software - This is software for the community development department that is unded by an increase in business license fees and building permits. The increased revenue is tracked separately account 3169 (Sundry Revenue). \$ 412,502 \$ 20,000 \$ - \$ - \$ \$ - \$ \$ 4014 - Prosecution/Court Integration - This funds the final phase of a project that integrates the police, court, resecution databases in a way that maintains separate systems but prevents triple input and results in significant terical savings. \$ 31,155 \$ - \$ - \$ - \$ - \$ - \$ \$ -	ervices staff. It also includes \$35,000 in						
the main aerial flyover is scheduled for FY 2012. \$ 17,450 \$ - \$ - \$ 32,000 \$ \$ 4004 - Document Imaging - The city's document imaging system is scheduled for replacement in FY 2011. \$ - \$ 107,500 \$ \$ 4005 - IT Projects - Police - This money was set aside by the police department through equipment management arings and is held in reserve for their computer equipment replacement. \$ 105,139 \$ - \$ - \$ - \$ \$ 4012 - Telephone Switch - The telephone switch is scheduled for renewal in FY 2013. \$ - \$ - \$ - \$ 300,00 \$ 4013 - Development Tracking Software - This is software for the community development department that is mided by an increase in business license fees and building permits. The increased revenue is tracked separately account 3169 (Sundry Revenue). \$ 412,502 \$ 20,000 \$ - \$ - \$ 4014 - Prosecution/Court Integration - This funds the final phase of a project that integrates the police, court, resecution databases in a way that maintains separate systems but prevents triple input and results in significant terical savings. \$ 31,155 \$ - \$ - \$ - \$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is scheduled for FY 2009.	4002 Ctarrill CIC The CIC arrival	\$ -	*			,	
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4004 - Document Imaging - The city's document imaging system is scheduled for replacement in FY 2011. \$ - \$ 107,500 \$ \$ 4005 - IT Projects - Police - This money was set aside by the police department through equipment management avings and is held in reserve for their computer equipment replacement. \$ 105,139 \$ - \$ - \$ - \$ \$ 4012 - Telephone Switch - The telephone switch is scheduled for renewal in FY 2013. \$ - \$ - \$ - \$ 300,00 \$ 4013 - Development Tracking Software - This is software for the community development department that is unded by an increase in business license fees and building permits. The increased revenue is tracked separately count 3169 (Sundry Revenue). \$ 412,502 \$ 20,000 \$ - \$ - \$ 4014 - Prosecution/Court Integration - This funds the final phase of a project that integrates the police, court, rosecution databases in a way that maintains separate systems but prevents triple input and results in significant lerical savings. \$ 31,155 \$ - \$ - \$ - \$ \$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009.	le main aeriai flyover is scheduled for F		•	¢	\$ 32,000	¢	
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4013 - Development Tracking Software - This is software for the community development department that is unded by an increase in business license fees and building permits. The increased revenue is tracked separately account 3169 (Sundry Revenue). \$\frac{412,502}{20,000} \\$ - \\$ - \\$ 4014 - Prosecution/Court Integration - This funds the final phase of a project that integrates the police, court, rosecution databases in a way that maintains separate systems but prevents triple input and results in significant lerical savings. \$\frac{31,155}{31,155} \\$ - \\$ - \\$ - \\$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009.	4012 - Telephone Switch - The telephone	ne switch is sch	eduled for rene				
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4014 - Prosecution/Court Integration - This funds the final phase of a project that integrates the police, court, rosecution databases in a way that maintains separate systems but prevents triple input and results in significant erical savings. \$ 31,155 \$ - \$ - \$ - \$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009.	anded by an increase in business license	e - This is softw	ware for the cor	nmunity develo	pment departn	nent that is	
rosecution databases in a way that maintains separate systems but prevents triple input and results in significant erical savings. \$\] 31,155 \\$ - \\$ - \\$ - \\$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009.	inded by an increase in business license	re - This is softy fees and building	ware for the corng permits. The	nmunity develo	opment departmenue is tracked	nent that is separately in	
\$ 31,155 \$ - \$ - \$ 4015 - Accounting Software Server - Replacement of the server that runs the accounting software is cheduled for FY 2009.	anded by an increase in business license	re - This is softy fees and building	ware for the corng permits. The	nmunity develo	opment departmenue is tracked	nent that is separately in	
cheduled for FY 2009.	anded by an increase in business license ecount 3169 (Sundry Revenue). 4014 - Prosecution/Court Integration rosecution databases in a way that maintain	re - This is softy fees and buildin \$ 412,502	ware for the corng permits. The \$20,000 e final phase of	nmunity develore increased revelors \$ - a project that in	opment departmenue is tracked \$	nent that is separately in \$ -	
	unded by an increase in business license count 3169 (Sundry Revenue). 4014 - Prosecution/Court Integration rosecution databases in a way that maintain	re - This is softy fees and buildin \$ 412,502 - This funds the ains separate sy	ware for the corng permits. The \$20,000 e final phase of vetems but prevented the corner of the corn	nmunity develor increased revelor series a project that in ents triple input	spment departmenue is tracked \$	separately in \$ - slice, court, an significant	
\$ 30,000 \$ - \$ - \$ - \$	anded by an increase in business license ecount 3169 (Sundry Revenue). 4014 - Prosecution/Court Integration rosecution databases in a way that maintagerical savings. 4015 - Accounting Software Server - F	re - This is softy fees and buildin \$ 412,502 - This funds the ains separate sy \$ 31,155	ware for the corng permits. The \$ 20,000 e final phase of stems but prevents \$ -	mmunity develor increased revelor series a project that in the central triple input	spment departmenue is tracked \$ - ntegrates the pot and results in	separately in \$ - blice, court, ar significant	

Capital Budget	2009 Budgeted		2010 Tentative		2011 Planned		2012 Planned		2013 Planned	
64017 - Main Network Server - The ma	in ne	twork serv -	er is	scheduled -	for \$	replacemei -	nt in \$	FY 2012. 13,000	\$	-
64018 - Uninterrupted Power Supply - various remote sites in FY 2010.	The I	UPS batter	ries a	are schedul	ed f	or replacen	nent	at City Ha	ll an	d
	\$	-	\$	7,000			\$	-	\$	-
64019 - Tape Library - The tape library	used \$	to back up 10,000	all	systems is	sche \$	duled for r	epla \$	cement in 1	FY 2 \$	2009.
64022 - Court Server - The server for th	e cou \$	rt system i -	is scl \$	heduled for -	rep \$	lacement in 30,000	n 20	11.	\$	-
64023 - Remote Servers - The Public We Utilities server is scheduled for replacement				uled for rej 7,500	olace	ement in F	Y 20 \$	09 and the	Pub \$	lic
64024 - City Hall Website Design - This	·	,			ve tl \$	ne city's we		e. -	\$	-
64025 - Wireless Network Radios - Rep is scheduled as needed.	lacen	nent for th	e rac	lios that tra	ınsm	it data acro	oss tl	he wireless	net	work
	\$	-	\$	5,400	\$	13,500	\$	43,200	\$	43,200
64026 - Data Switches - The data switch 2009 through FY 2013.								•		
	\$	2,700	\$	1,800	\$	5,400	\$	50,000	\$	50,000
64028 - GPS Units - Public Works - This survey GPS unit used by Public Works. F		•		_		-			plac \$	e the
64030 - GPS Units - Parks - This money is the remaining GPS funding and is available to replace the survey GPS unit used by Parks. Future replacements will be the department's responsibility.										
of 5 unit used by raiks. Future replacem	\$	4,200	\$	aruments r	\$	onstonity.	\$	-	\$	-
64913 - Internet Mapping Service - This software will allow employees and residents to create online, interactive maps.										
Tatal Carrital Burlant	\$	10,000	ø	70.200	\$	200 (00	\$ \$	100 000	\$	- 052.000
Total Capital Budget	\$	815,354	\$	79,200	\$	208,600	Þ	198,900	\$	853,900

